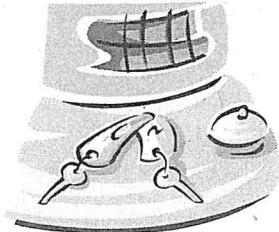




Checking out



1. Sarah Grey has spent her holiday at a hotel on the Seychelles and is going to check out today. Listen to the dialogue at the reception and decide if the following statements are true or false.

	true	false
Sarah hands her key card over to the receptionist.		
Sarah didn't enjoy her stay in the hotel.		
The food in the bars was delicious, but the local people were very unfriendly.		
The room number is 304.		
Sarah is surprised about the hotel bill.		
The receptionist asks Sarah to pay in cash.		
The total amount is 1,200 €.		

2. Listen again and match the expressions (1.-10.) with the explanations (a.-j.).

1. room key	a. something that is extra
2. to print out	b. a list showing how much you have to pay
3. bill	c. you do that on the last day before you leave the hotel
4. to check out	d. to make something a part of something else
5. additional	e. a piece of metal that you use to lock or unlock a door
6. phone call	f. to write your name on a piece of paper
7. to include	g. to like something more than something else
8. to prefer	h. to produce a printed copy of a document
9. to sign	i. when you talk to someone on the phone
10. slip	j. a small piece of paper

3. When you write the bill for a hotel guest there might be other items on it than just the costs for accommodation. Make a list of such additional items.

4. Complete the definitions with the right means of payment. Use the words in the box.

bank transfer	cash	credit card	instalments	traveller's cheque
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1. Regular payments that you make until a product is completely paid:
2. It's a plastic card which you can use to buy products which you pay for later:
3. Money in the form of notes and coins:
4. Money which is electronically moved from one bank account to another:
5. You use it for a fixed amount that you exchange for the money of another country:

5. In many hotels it is common to pay by credit cards but there are also other methods of payment. Say in which situations you would use them and why.

Example: paypal: *I usually pay by paypal when I buy things on the internet because this form of payment is accepted worldwide.*

a. bank transfer

b. EC card

c. in cash

d. in instalments

e. traveller's cheques

